



Member of the FM Global Group

Examination Standard for Central Station Service for Burglar Alarms

Class Number 3040

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Foreword

This standard is intended to verify that the products and services described will meet stated conditions of performance, safety and quality useful to the ends of property conservation. The purpose of this standard is to present the criteria for examination of various types of products and services.

Examination in accordance with this standard shall demonstrate compliance and verify that quality control in manufacturing shall ensure a consistent and reliable product.

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1 INTRODUCTION

1.1 Purpose

- 1.1.1 This standard states testing and certification requirements for Central Station Service for Burglar Alarms.
- 1.1.2 Testing and certification criteria may include, but are not limited to, examination of supervising stations, subsidiary stations, repeater stations, service facilities, protected premises, marking requirements, operating procedures and records, runners, maintenance, testing and service, and a surveillance program.

1.2 Scope

- 1.2.1 A burglar alarm central station service installs, operates and maintains, at a subscribing customer's property, electrical signaling equipment for burglary protection purposes.
- 1.2.2 The customer equipment communicates with a constantly attended central office, where receipt of signals results in appropriate action by central station personnel.
- 1.2.3 For the purpose of this standard, a protected premises shall be considered open when entry is allowed without a resulting alarm; a premises shall be considered closed when any entry will produce an alarm.

1.3 Basis for Certification

- 1.3.1 A service deviating from these requirements will be considered according to the intent of the standard and, if equivalent, may be certified. Meeting these requirements does not assure certification; other factors may dominate. Continued certification depends upon periodic re-examination, the frequency of which depends on field experience but is at least once every two years.
- 1.3.2 Certification is based on satisfactory results of an inspection of the central station, its equipment, service procedures and proficiency of personnel providing this service, as well as tests of customer equipment.

1.4 Basis for Continued Certification

The basis for continual certification may include, but is not limited to, the following based upon the certification scheme and requirements of the certification agency:

- availability of Standard Service to subscribers as currently certified;
- the continued use of certified equipment and facilities to provide Standard Service;
- satisfactory field experience;
- compliance with the terms stipulated by the certification.
- satisfactory results of periodic reexaminations;
- satisfactory surveillance audits conducted as part of the certification agency's product surveillance program

Also, as a condition of retaining certification, a Central Station Company may not change facilities and locations used to support the provision of Standard Service without prior notification to, and authorization by the certification agency.